Dell™ 2208WFP Flat Panel Monitor User's Guide

About Your Monitor

Product Features Identifying Parts and Controls Monitor Specifications Universal Serial Bus (USB) Interface Plug and Play Capability Maintenance Guidelines

Setting Up the Monitor

Attaching the Stand the Monitor Connecting Your Monitor Organizing the Cables Attaching the Soundbar (Optional) Removing the Stand

Operating the Monitor

Using the Front Panel Controls Using the On-Screen Display (OSD) Setting the Optimal Resolution Using the Dell Soundabr (Optional) Using the Tilt, Swivel, and Vertical Extension Rotating the Monitor Adjusting the Rotating Settings of Your Operating System

Solving Problems

Monitor Specific Troubleshooting Common Problems Product Specific Problems Universal Serial Bus (USB) Specific Problems Dell™ Soundbar Troubleshooting

Appendix

Safety Instructions FCC Notice (U.S. Only) and Other Regulatory Information Contacting Dell

Notes, Notices, and Cautions



NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

▲ CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

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Model 2208WFP

August 2007 Rev. A00

About Your Monitor

Dell™ 2208WFP Flat Panel Monitor User's Guide

- Product Features
- Identifying Parts and Controls
- Monitor Specifications
- Universal Serial Bus (USB) Interface
- Plug and Play Capability
- Maintenance Guidelines

Product Features

The 2208WFP flat panel display has an active matrix, thin-film transistor (TFT), liquid crystal display (LCD). The monitor features include:

- 22-inch (573.6 mm) viewable area display.
- 1680 x 1050 resolution, plus full-screen support for lower resolutions.
- $\blacksquare \ \ \text{Wide viewing angle to allow viewing from a sitting or standing position, or moving side-to-side.}$
- Tilt, swivel, vertical extension and rotate adjustment capabilities.
- Removable pedestal and VESA 100 mm mounting holes for flexible mounting solutions.
- Plug and play capability if supported by your system.
- On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- Software and documentation CD includes an information file (INF), Image color Matching File (ICM), and product documentation.
- Energy Saver feature for Energy Star compliance.
- Security lock slot.

Identifying Parts and Features

Front View



Front View



Front panel controls

Label	Description
1	Input Source select
2	OSD Menu/Select button
3	Brightness & Contrast/Down (-) button
4	Auto-adjust/Up (+) button
5	Power button (with power light indicator)

Back View



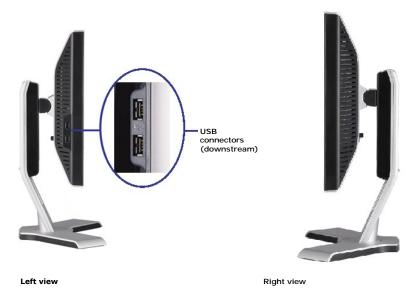


Back view

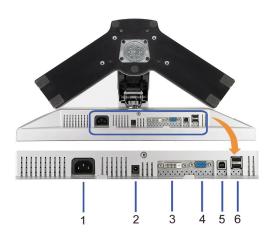
Back View with monitor stand

Label		Description
1	VESA mounting holes (100mm) (Behind attached base plate)	Use to mount the monitor.
2	Barcode serial number label	Refer to this lable if you need to contact Dell for technical support.
3	Security lock slot	Use a security lock with the slot to help secure your monitor.
4	Dell Soundbar mounting brackets	Attach the optional Dell Soundbar.
5	Regulatory rating label	Lists the regulatory approvals.
6	Stand removeal button	Press to release the stand.
7	Cable management hole	Help organize cables by placing them through the hole.
8	Lock down/release button	Push the monitor down, press the button to unlock the monitor, and then lift the monitor to the desired height.

Side View



Bottom View



Label	Description
1	AC power cord connector.
2	DC power connector for Dell Soundbar.
3	DVI connector
4	VGA connector
5	USB upstream port
6	USB connector port

Monitor Specifications

The following sections give you information about the various power management modes and pin assignments for various connectors for your monitor.

Power Management Modes

If you have VESA's DPMTM compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. $Mode^*$. If the computer detects input from keyboard, mouse, or other input devices, the monitor automatically resumes functioning. The following table shows th of this automatic power saving feature:

Normal operation (with Dell Soundbar and USB active)	Active	Active	Active	Green	75 W (maximum)
Normal operation	Active	Active	Active	Green	45 W (typical)
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 2 W
Switch off	-	_	_	Off	Less than 1 W

The OSD will only function in the *normal operation* mode. When the **menu** or **plus** buttons are pressed in Active-off mode, one of the following messages will be di Analog Input In Power Save Mode. Press Computer Power Button or Any Key on Keyboard or Move Mouse OR

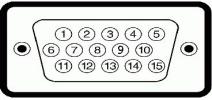
Digital Input In Power Save Mode. Press Computer Power Button or Any Key on Keyboard or Move Mouse Activate the computer and the monitor to gain access to the OSD.

NOTE: This monitor is ENERGY STAR®-compliant as well as TCO '99/TCO '03 power management compatible.

* Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

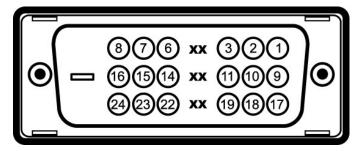
Pin Assignments

VGA Connector



Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	Computer 5V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

DVI Connector



Pin Number	24-pin Side of the Connected Signal Cable	
1	T.M.D.S. Data 2-	
2	T.M.D.S. Data 2+	
3	T.M.D.S. Data 2 Shield	
4	No connector	
5	No connector	

```
DDC Clock
6
           DDC Data
8
           No connector
           T.M.D.S. Data 1-
9
           T.M.D.S. Data 1+
           T.M.D.S. Data 1 Shield
11
           No connector
12
13
           No connector
           +5V power
14
           Self test
15
16
           Hot Plug Detect
17
           T.M.D.S. Data 0-
18
           T.M.D.S. Data 0 Shield
19
            T.M.D.S. Data
           No connector
20
21
           No connector
22
           T.M.D.S.Clock Shield
23
           T.M.D.S. Clock+
24
           T.M.D.S. Clock-
```

Universal Serial Bus (USB) Interface

This section gives you information about the USB ports that are available on the left side of your monitor.



NOTE: This monitor supports High-Speed Certified USB 2.0 interface

Transfer speed	Data Rate	Power Consumption
High speed	480 Mbps	2.5W (Max., each port)
Full speed	12 Mbps	2.5W (Max., each port)
Low speed	1.5 Mbps	2.5W (Max., each port)

USB Upstream Connector



Pin Number	4-pin Side of the connector
1	DMU
2	VCC
3	DPU
4	GND

USB Downstream Connector



Pin Number	4-Pin Side of the Signal Cable		
1	VCC		
2	DMD		
3	DPD		
4	GND		

USB Ports

- 1 1 upstream rear 1 4 downstream 2 on rear; 2 on left side



NOTE: USB 2.0 functionality requires a USB 2.0-capable computer

NOTE: The monitor's USB interface works only when the monitor is on or in power save mode. If you turn off the monitor and then turn it on, the attached seconds to resume normal functionality.

Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identificat Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different s information about changing the monitor settings, see Operating the Monitor.

Flat Panel Specifications

Screen type	Active matrix - TFT LCD
Screen dimensions	22 inches (22-inch viewable image size)
Preset display area:	
Horizontal	473.76 mm (18.7 inches)
Vertical	296.1 mm (11.7 inches)
Pixel pitch	0.282 mm
Viewing angle	160° (vertical) typ, 160° (horizontal) typ
Luminance output	300 CD/m ² (typ)
Contrast ratio	1000 to 1 (typ)
Faceplate coating	Antiglare with hard-coating 3H
Backlight	CCFL (4) edgelight system
Response Time	5ms typical

Resolution Specifications

Horizontal scan range	30 kHz to 83 kHz
Vertical scan range	56 Hz to 76 Hz
Optimal preset resolution	1680 x 1050 at 60 Hz
Highest preset resolution	1680 x 1050 at 75 Hz

Video Supported Modes

Video display capabilities (DVI playback)	480i/480p/576i/576p/720p/1080i/1080p (Support HDCP)

Preset Display Modes

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VESA, 720 x 400	31.5	70.0	28.3	-/+
VESA, 640 x 480	31.5	60.0	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.0	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+

VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	135.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA, 1680 x 1050	65.2	60.0	146.3	-/+
VESA, 1680 x 1050	64.6	60.0	119.0	+/-

Electrical Specifications

Video input signals	Analog RGB, 0.7 Volts +/-5%, positive polarity at 75 ohm input impedance Digital DVI-D TMDS, 600mV for each differential line, positive polarity at 50
	ohm input impedance
Synchronization input signals	Separate horizontal and vertical synchronizations, polarity-free TTL level, SOG (Composite SYNC on green)
AC input voltage/frequency/current	100 to 240 VAC / 50 or 60 Hz <u>+</u> 3 Hz / 2.0A (Max.)
Inrush current	120V: 42A (Max.) 240V: 80A (Max.)

Physical Characteristics

Connector type	15-pin D-subminiature, blue connector; DVI-D, white connector	
	Digital: Detachable, DVI-D, Solid pins, shipped detached from the monitor	
Signal cable type	Analog: Detachable, D-Sub, 15pins, shipped attached to the monitor	
Dimensions (with stand)		
Height (Compressed)	14.18 inches (360.24 mm)	
Height (Extended)	18.12 inches (460.24 mm)	
Width	20.13 inches (511.41 mm)	
Depth	5.45 inches (138.50 mm)	
Dimensions (without stand)		
Height	13.19 inches (334.94 mm)	
Width	20.13 inches (511.41 mm)	
Depth	2.56 inches (65.00 mm)	
Stand dimensions		
Height (Compressed)	12.58 inches (319.53 mm)	
Height (Extended)	14.24 inches (361.18 mm)	
Width	15.96 inches (405.30 mm)	
Depth	7.73 inches (196.50 mm)	
Weight		
Weight with packaging	18.78 lbs (8.53 kg)	
Weight with stand assembly and cables	14.87 lbs (6.75 kg)	
Weight without stand assembly (For wall mount or VESA mount considerations - no cables)	10.88 lbs (4.94 kg)	
Weight of stand assembly	3.99 lbs (1.81 kg)	

Environmental Characteristics

Temperature		
Operating	5° to 35°C (41° to 95°F)	
Non-operating	Storage: -20° to 60°C (-4° to 140°F) Shipping: -20° to 60°C(-4° to 140°F)	
Humidity		
Operating	10% to 80% (non-condensing)	

Storage: 5% to 90% (non-condensing) Shipping: 5% to 90%(non-condensing) Non-operating

Altitude

Operating 3,657.6m (12,000 ft) max 12,192 m (40,000 ft) max Non-operating 256.08 BTU/hour (maximum) 153.6 BTU/hour (typical) Thermal dissipation

Maintenance Guidelines

Cleaning Your Monitor



CAUTION: Read and follow the $\underline{\text{safety instructions}}$ before cleaning the monitor.



CAUTION: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

For best practices, follow the instructions in the list below while unpacking, cleaning, or handling your monitor:

- 1 To clean your antistatic screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.

 Use a lightly-dampened, warm cloth to clean the monitor. Avoid using detergent of any kind as some detergents leave a milky film on the monitor.

 If you notice white powder when you unpack your monitor, wipe it off with a cloth.

 Handle your monitor with care as darker-colored monitor may scratch and show white scuff marks more than lighter-colored monitor.

 To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

Appendix

Dell™ 2208WFP Flat Panel Monitor User's Guide

- Safety Instructions
- FCC Notice (U.S. Only) and Other Regulatory Information
- Ontacting Dell

^CAUTION: Safety Instructions



CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

For information on safety instructions, see the Product Information Guide.

FCC Notices (U.S. Only) and Other Regulatory Information

For FCC notices and other regulatory information, see the regulatory compliance website located at www.dell.com\regulatory_compliance.

Contacting Dell

For customers in the United States, call 800-WWW-DELL (800-999-3355).



NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

- 1. Visit support.dell.com.
- 2. Verify your country or region in the Choose A Country/Region drop-down menu at the bottom of the page.
- 3. Click Contact Us on the left side of the page.
- 4. Select the appropriate service or support link based on your need.
- 5. Choose the method of contacting Dell that is convenient for you.

Setting Up Your Monitor

Dell™ 2208WFP Flat Panel Monitor User's Guide

If you have a Dell™ desktop or a Dell™ portable computer with internet access

- 1. Go to http://support.dell.com, enter your service tag, and download the latest driver for your graphics card.
- 2. After installing the drivers for your Graphics Adapter, attempt to set the resolution to 1680×1050 again.



NOTE: If you are unable to set the resolution to 1680 x 1050, please contact Dell™ to inquire about a Graphics Adapter that supports these resolutions.

Setting Up Your Monitor

Dell™ 2208WFP Flat Panel Monitor User's Guide

If you have non Dell™ desktop, portable computer, or graphic card

- 1. Right-click on the desktop and click Properties.
- 2. Select the Settings tab.
- 3. Select Advanced.
- 4. Identify your graphics controller supplier from the description at the top of the window (e.g. NVIDIA, ATI, Intel etc.).
- 5. Please refer to the graphic card provider website for updated driver.
- $6. \ \, \text{After installing the drivers for your Graphics Adapter, attempt to set the resolution to} \, \, \textbf{1050 again}. \\$



NOTE: If you are unable to set the resolution to 1680 x 1050 , please contact the manufacturer of your computer or consider purchasing a graphics adapter that will support the video resolution of 1680 x 1050.

Operating the Monitor

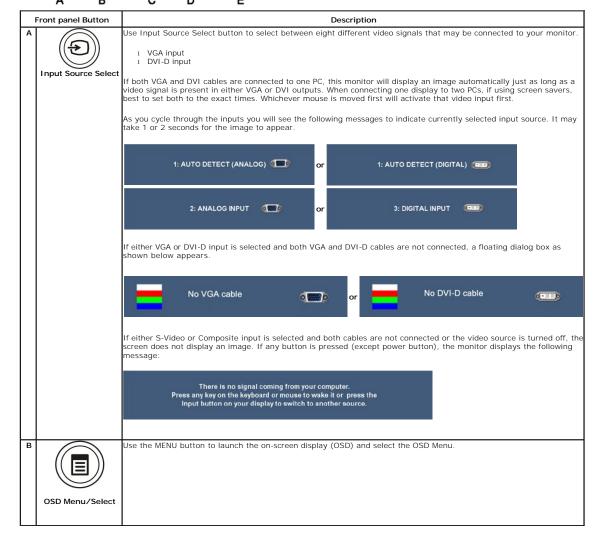
Dell™ 2208WFP Flat Panel Monitor User's Guide

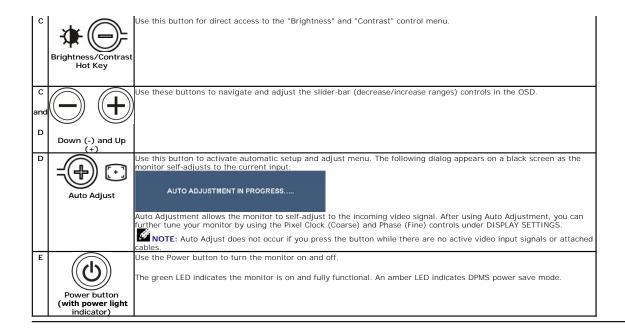
- Using the Front Panel Controls
- Using the On-Screen Display (OSD) Menu
- Setting the Optimal Resolution
- Using the Dell Soundbar (Optional)
- Using the Tilt, Swivel, and Vertical Extension
- Rotating the Monitor
- Adjusting the Rotation Display Settings of Your System

Using the Front Panel

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows the numeric values of the characteristics as they change.







Using the On-Screen Display (OSD) Menu

Accessing the Menu System

NOTE: If you change the settings and then either proceed to another menu or exit the OSD menu, the monitor automatically saves those changes. The changes are also saved if you change the settings and then wait for the OSD menu to disappear.

1. Push the MENU button to launch the OSD menu and display the main menu.

Main Menu for Analog (VGA) Input



Main Menu for non Analog (non VGA) Input

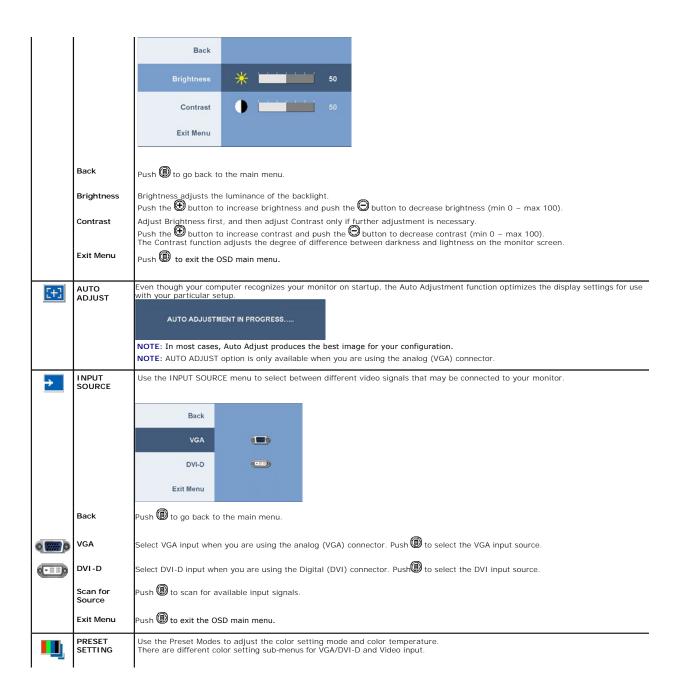


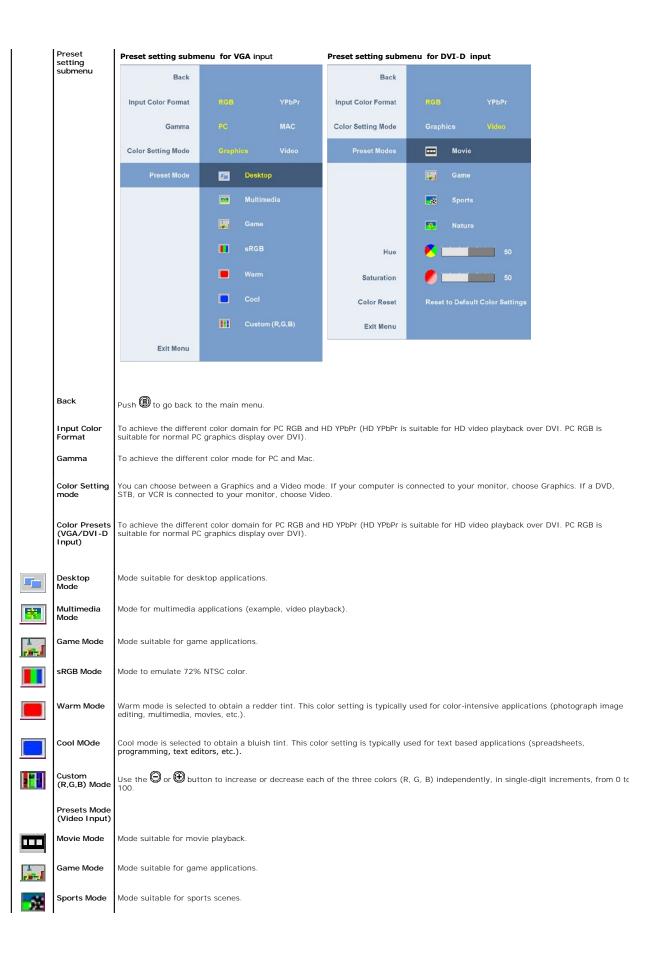
NOTE: AUTO ADJUST is only available when you are using the analog (VGA) connector.

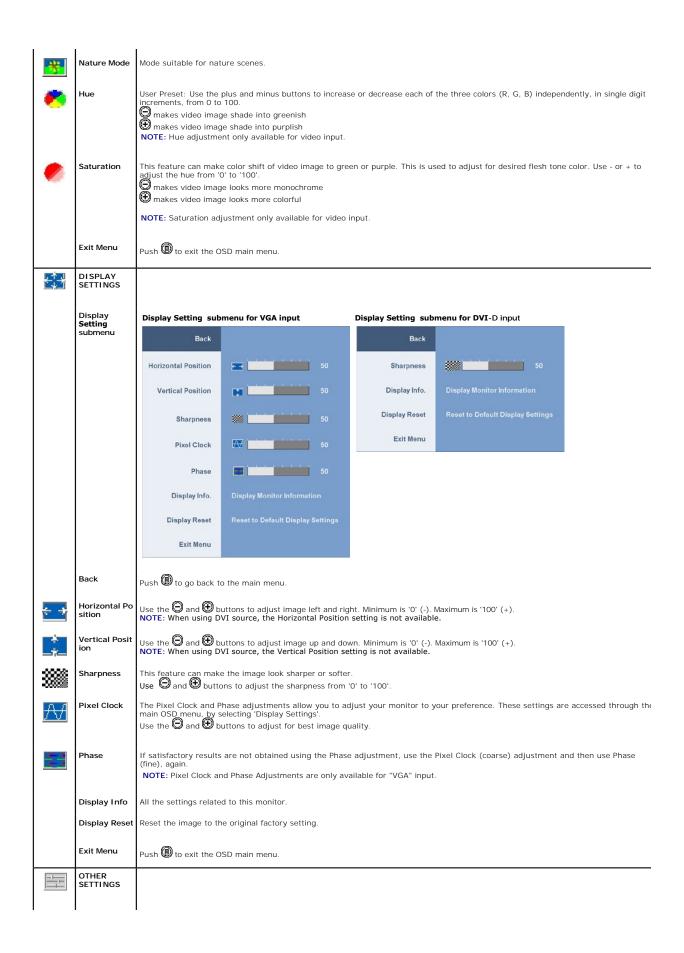
- Push the and buttons to move between the setting options. As you move from one icon to another, the option name is highlighted. See the following table for a complete list of all the options available for the monitor.

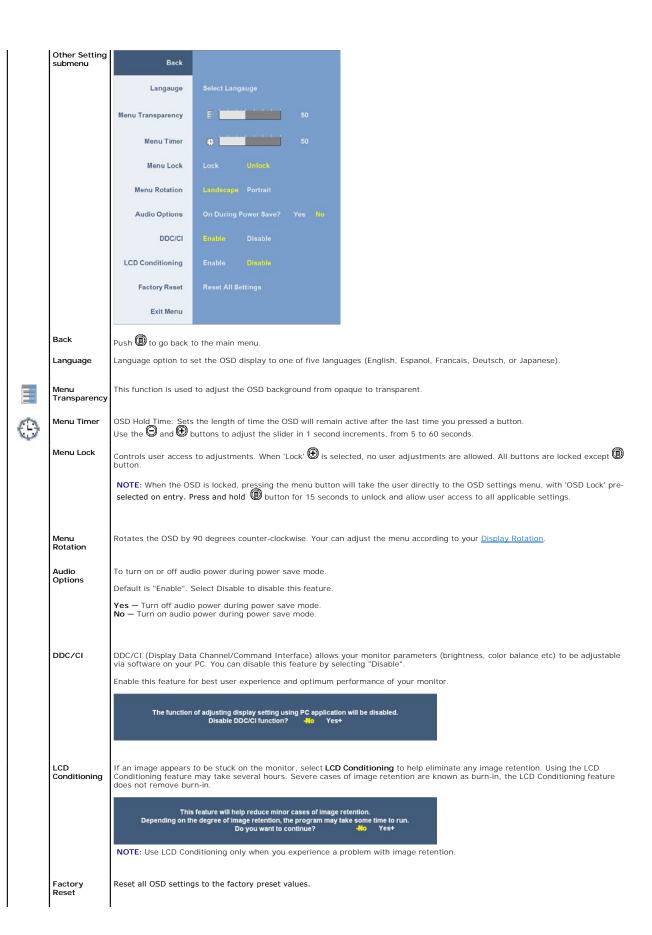
 Push the MENU button once to activate the highlighted option.
- Push the and buttons to select the desired parameter.
- Push 1 to enter the slide bar and then use the 1 or 1 button, according to the indicators on the menu, to make your changes.
- Select the "back" option to return to the main menu or "exit" to exit the OSD menu

Icon	Menu and Submenus	Description
×	EXIT	Select to exit the main menu.
O	BRIGHTNESS & CONTRAST	Use this menu to activate Brightness/Contrast adjustment.

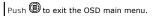






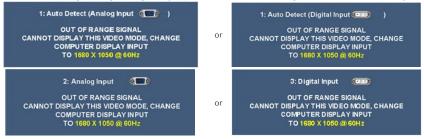


Exit Menu



OSD Warning Messagess

One of the following warning messages may appear on the screen indicating that the monitor is out of synchronization.



This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See Monitor Specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1680 X 1050.

You will see the following message before the DDC/CI function is disabled.



When monitor enters Power Save mode, the following message appears :



Activate the computer and wake up the monitor to gain access to the OSD

If either VGA or DVI-D input is selected and both VGA and DVI-D cables are not connected, a floating dialog box as shown below appears



See Solving Problems for more information

Setting the Optimal Resolution

To set the optimal resolution for the monitor:

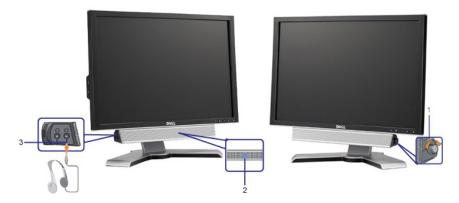
- Right-click on the desktop and select **Properties**. Select the **Settings** tab.
- Set the screen resolution to 1680 x 1050.

If you do not see 1680 x 1050 as an option, you may need to update your graphics driver. Depending on your computer, complete one of the following

- - - o Go to your graphics card website and download the latest graphic drivers.

Using the Dell Soundbar (Optional)

The Dell Soundbar is a stereo two channel system adaptable to mount on Dell Flat Panel Displays. The Soundbar has a rotary volume and on/off control to adjust the overall system level, a blue LED for power indication, and two audio headset jacks.



- 1. Power/volume control
- 2. Power indicator
- 3. Headphone connectors

Using the Tilt, Swivel, and Vertical Extension

Tilt/Swivel

With the built-in stand, you can tilt and/or swivel the monitor for the most comfortable viewing angle.



NOTE: The stand is attached and extended when the monitor is shipped from the factory.

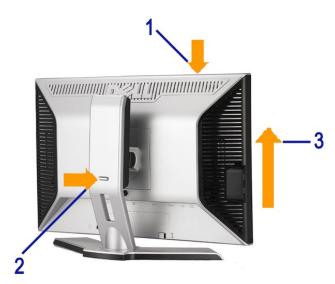
Vertical Extension

The stand extends vertically up to 100mm. The figures below illustrate how to extend the stand vertically.



NOTE: If locked in the down position,

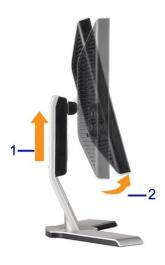
- 1. Push the monitor down.
- 2. Press the Lock down / release button on the bottom rear of stand to unlock the monitor.
- ${\bf 3.}\;\;{\rm Lift}$ the monitor up and extend the stand to the desired height.

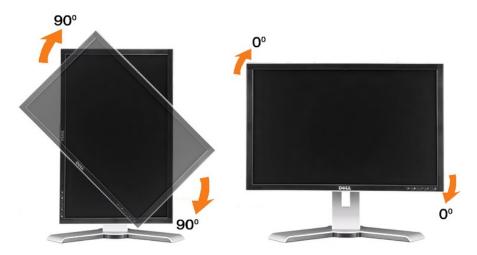


NOTICE: Before relocating or moving the monitor to a different location, make sure that the stand is locked down. To lock it down, lower the height of the panel until it clicks and is locked into place.

Rotating the Monitor

Before you rotate the monitor, your monitor should be fully vertically extended (<u>Vertical Extension</u>) and fully (<u>Tilt</u>) up to avoid hitting the bottom edge of the monitor.





NOTE: To use the Display Rotation function (Landscape versus Portrait view) with your Dell computer, you require an updated graphics driver that is not included with this monitor. To download the graphics driver, go to support.dell.com and see the Download section for Video Drivers for latest

NOTE: When in Portrait View Mode, you may experience performance degradation in graphic-intensive applications (3D Gaming etc.)

Adjusting the Rotation Display Settings of Your System

After you have rotated your monitor, you need to complete the procedure below to adjust the Rotation Display Settings of Your System.

MOTE: If you are using the monitor with a non-Dell computer, you need to go the graphics driver website or your computer manufacturer website for information on rotating your operating system.

- Right-click on the desktop and click **Properties**.
 Select the **Settings** tab and click **Advanced**.
 If you have an ATI graphics card, select the **Rotation** tab and set the preferred rotation.
 If you have an nVidia graphics card, click the nVidia tab, in the left-hand column select **NVRotate**, and then select the preferred rotation.
 If you have an Intel graphics card, select the **Intel** graphics tab, click **Graphic Properties**, select the **Rotation** tab, and then set the preferred rotation.
- NOTE: If you do not see the rotation option or it is not working correctly, go to support.dell.com and download the latest driver for your graphics card.

Setting Up Your Monitor

Dell™ 2208WFP Flat Panel Monitor User's Guide

Important instructions to set the display resolution to 1680 x 1050 (Optimal)

For optimal display performance while using the Microsoft Windows® operating systems, set the display resolution to 1680 x 1050 pixels by performing the following steps:

- 1. Right-click on the desktop and click **Properties**.
- 2. Select the **Settings** tab.
- 3. Move the slider-bar to the right by pressing and holding left-mouse button and adjust the screen resolution to 1680 x 1050.
- 4. Click OK.

If you do not see 1680×1050 as an option, you may need to update your graphics driver. Please choose the scenario below that best describes the computer system you are using, and follow the provided directions:

- 1: If you have a Dell™ desktop or a Dell™ portable computer with internet access.
- 2: If you have non Dell™ desktop, portable computer, or graphic card.

Dell™ 2208WFP Flat Panel Monitor

- User Guide
- Important instructions to set the display resolution to 1680 x 1050(Optimal)

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Model 2208WPF

August 2007 Rev. A00

Setting Up the Monitor

Dell™2208WFP Flat Panel Monitor User's Guide

- Attaching the Stand
- Connecting your Monitor
- Organizing Your Cables
- Attaching the Soundbar (optional)
- Removing the Stand

Attaching the Stand



NOTE: The stand is detached and extended when the monitor is shipped from the factory.



Place the stand on a flat surface and follow these steps to attach the monitor stand:

- Fit the groove on the back of the monitor to the two tabs on the upper part of the stand.
 Lower the monitor so that the monitor mounting area snaps on to or locks on to the stand.

Connecting Your Monitor

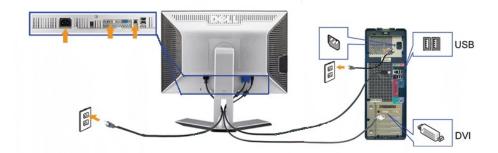


ACAUTION: Before you begin any of the procedures in this section, follow the <u>Safety Instructions</u>.

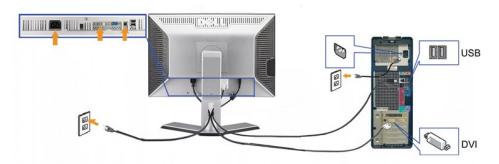
To connector your monitor to the computer perform the following steps/instructions:

- $\scriptstyle 1$ $\,$ Turn off your computer and disconnect the power cable.
- 1 Connect either the white (digital DVI-D) or the blue (analog VGA) display connector cable to the corresponding video port on the back of your computer. Do not use both cables on the same computer. Use both the cables only when they are connected to two different computers with appropriate video systems.

Connecting the White DVI Cable



Connecting the Blue VGA Cable



NOTE: The Graphics are used for the purpose of illustration only. Appearance of the computer may vary.

After you have completed connecting the DVI/VGA cable, follow the procedure below to connect the USB cable to the computer and complete your monitor setup:

- Connect the upstream USB port (cable supplied) to an appropriate USB port on your computer.

 Connect USB peripherals to the downstream USB ports (rear or side) on the monitor. (See <u>rear</u> or <u>bottom</u> view for details.)

 Plug the power cables for your computer and monitor into a nearby outlet.

 Turn on the monitor and the computer.

 If your monitor displays an image, installation is complete. If it does not display an image, see <u>Solving Problems</u>.

 Use the cable holder on the monitor stand to organize the cables.

Organizing Your Cables



After attaching all necessary cables to your monitor and computer, (See Connecting Your Monitor for cable attachment,) use the cable management hole to organize all cables as shown above.

Attaching the Soundbar



- NOTICE: Do not use with any device other than Dell Soundbar.
- NOTE:Soundbar Power Connector -12V DC output is for optional Soundbar only.
- 1. Working from the rear of the monitor, attach Soundbar by aligning the two slots with the two tabs along the bottom rear of the monitor.
- 2. Slide the Soundbar to the left until it snaps into place.
- 3. Connect the Soundbar with the DC power connector.
- 4. Insert the mini stereo plug from the rear of the Dell Soundbar into the computer's audio output jack.

Removing the Stand

NOTE: To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.

Complete the following steps to remove the stand:



- Rotate the stand to allow access to the stand release button.
 Press and hold the Stand release button.
 Lift the stand up and away from the monitor .

Solving Problems

Dell™ 2208WFP Flat Panel Monitor User's Guide

- Monitor Specific Troubleshooting
- Common Problems
- Product Specific Problems
- Universal Serial Bus(USB) Specific Problems
- Dell™ Soundbar Troubleshooting

CAUTION: Before you begin any of the procedures in this section, follow the Safety Instructions.

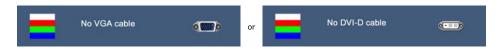
Troubleshooting the Monitor

Self-Test Feature Check

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- Turn off both your computer and the monitor.
 Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove both Digital (white connector) and the Analog (blue connector) cables from the back of computer.
- 3. Turn on the monitor.

The floating dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.



- This box also appears during normal system operation if the video cable becomes disconnected or damaged.
 Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning



NOTE: Self test feature check is not available for S-Video, Composite, and Component video modes.

Common Problems

The following table contains general information about common monitor problems you might encounter and the possible solutions

Common Symptoms	What You Experience	Possible Solutions
No Video/ Power LED off	No picture	 Ensure that the video cable connecting the monitor and the computer is properly connected and secure. Verify that the power outlet is functioning properly using any other electrical equipment. Ensure that the power button depressed fully.
No Video/ Power LED on	No picture or no brightness	Increase brightness & contrast controls via OSD. Perform monitor self-test feature check. Check for bent or broken pins in the video cable connector.
Poor Focus	Picture is fuzzy, blurry, or ghosting	Perform Auto Adjust via OSD. Adjust the Phase and Pixel Clock controls via OSD. Eliminate video extension cables. Reset the monitor to Factory Settings. Change the video resolution to the correct aspect ration (16:10).
Shaky/Jittery Video	Wavy picture or fine movement	Perform Auto Adjust via OSD. Adjust the Phase and Pixel Clock controls via OSD. Reset the monitor to Factory Settings. Check environmental factors. Relocate the monitor and test in another room.
Missing Pixels	LCD screen has spots	Cycle power on-off. Pixel that is permanently off is a natural defect that can occur in LCD technology.
Stuck-on Pixels	LCD screen has bright spots	Cycle power on-off. Pixel that is permanently off is a natural defect that can occur in LCD technology.

Brightness Problems	Picture too dim or too bright	Reset the monitor to Factory Settings. Auto Adjust via OSD. Adjust brightness & contrast controls via OSD.
Geometric Distortion	Screen not centered correctly	Reset the monitor to Factory Settings. Auto Adjust via OSD. Adjust brightness & contrast controls via OSD. NOTE: When using '2: DVI-D', the positioning adjustments are not available.
Horizontal/Vertical Lines	Screen has one or more lines	Reset the monitor to Factory Settings. Perform Auto Adjust via OSD. Adjust Phase and Pixel Clock controls via OSD. Perform monitor self-test feature check and determine if these lines are also in self-test mode. Check for bent or broken pins in the video cable connector. NOTE: When using '2:DVI-D', the Pixel Clock and Phase adjustments are not available.
Synchronization Problems	Screen is scrambled or appears torn	Reset the monitor to Factory Settings. Perform Auto Adjust via OSD. Adjust Phase and Pixel Clock controls via OSD. Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode. Check for bent or broken pins in the video cable connector. Restart the computer in the safe mode.
Safety Related Issues	Visible signs of smoke or sparks	Do not perform any troubleshooting steps. Contact Dell immediately.
Intermittent Problems	Monitor malfunctions on & off	Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. Reset the monitor to Factory Settings. Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.
Missing Color	Picture missing color	Perform monitor self-test feature check. Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. Check for bent or broken pins in the video cable connector
Wrong Color	Picture color not good	Change the Color Setting Mode in the Color Settings OSD to Graphics or Video depending to the application. Try different Color Preset Settings in Color Settings OSD. Adjust R/G/B value in Color Settings OSD if the Color Management is turned off. Change the Input Color Format to PC RGB or YPbPr in the Advance Setting OSD.
Image retention from a static image left on the monitor for a long period of time	Faint shadow from the static image displayed appears on the screen	Use the Power Management feature to turn off the monitor at all times when not in use (for more information, see <u>Power Management Modes</u>). Alternatively, use a dynamically changing screensaver.

Product Specific Problems

Specific Symptoms	What You Experience	Possible Solutions
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	Check the Scaling Ratio setting in Image Setting OSD Reset the monitor to Factory Settings.
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	1 Turn off the monitor, unplug the power cord, plug back, and then turn on the monitor.
The monitor will not go into power saving mode.	No picture, the LED light is blue. When press "+"." or "Menu" key, the message " No S-Video input signal ", " No Composite input signal " or " No Component input signal " appears	1 Move mouse or hit any key on the keyboard or activate the video player, then access the OSD to set Audio to off state.
No Input Signal when user controls are pressed	No picture, the LED light is blue. When press +, - or Menu key, the message No s-Video input signal, No Composite input signal, or No Component input signal appears	Check the signal source. Ensure the Computer is not in the power saving mode by moving the mouse or pressing any key on the keyboard. Check to make sure Video Source to S-Video, Composite or Component is powered and playing video media. Check whether the signal cable is plugged in properly. Re-plug the signal cable if necessary. Reset the computer or video player.
The picture does not fill the entire screen.	The picture cannot fill the height or width of the screen	Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen.
Input auto switching to another source	Can't select input source	1 Under"Auto Detect"mode if one of the DVI or VGA signal is lost(or cable disconnected)this display will automatically to the other input source where a signal exist.

NOTE: When choosing DVI-D mode, the Auto Adjust function is not available.

Universal Serial Bus (USB) Specific Problems

Specific Symptoms	What You Experience	Possible Solutions
USB interface is not working	USB peripherals are not working	Check that your monitor is turned ON. Reconnect the upstream cable to your computer. Reconnect the USB peripherals (downstream connector). Switch off and then turn on the monitor again.

		Reboot the computer. Some USB devices like external portable HDD require higher electric current; connect the device directly to the computer system.
High Speed USB 2.0 interface is slow	High Speed USB 2.0 peripherals working slowly or not working at all	Check that your computer is USB 2.0-capable. Some computers have both USB 2.0 and USB 1.1 ports. Ensure that the correct USB port is used. Reconnect the upstream cable to your computer. Reconnect the USB peripherals (downstream connector). Reboot the computer.

Troubleshooting the Dell™ Soundbar

Common Symptoms	What You Experience	Possible Solutions
No Sound	No power to Soundbar - the power indicator is off (built-in DC power supply. i.e. 2208WFP)	Turn the Power/Volume knob on the Soundbar clockwise to the middle position; check if the power indicator (green LED) on the front of the Soundbar is illuminated. Ensure that the power cable from the Soundbar is plugged into the monitor. Ensure that the monitor has power. If the monitor has no power, see Monitor Specific Troubleshooting for monitor common problem.
No Sound	Soundbar has power - power indicator is on	Plug the audio line-in cable into the computer's audio out jack. Set all volume controls to their maximum and ensure that the mute option is not enabled. Play some audio content on the computer (example, audio CD, or MP3). Turn the Power/Volume knob on the Soundbar clockwise to a higher volume setting. Clean and reseat the audio line-in plug. Test the Soundbar using another audio source (For example: portable CD player, MP3 player).
Distorted Sound	Computer's sound card is used as the audio source	Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the sound card. Set all Windows volume controls to their midpoints. Decrease the volume of the audio application. Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. Clean and reseat the audio line-in plug. Troubleshoot the computer's sound card. Test the Soundbar using another audio source (For example: portable CD player, MP3 player). Avoid using an audio cable extension or audio jack converter.
Distorted Sound	Other audio source is used	Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the audio source. Decrease the volume of the audio source. Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. Clean and reseat the audio line-in plug.
Unbalanced Sound Output	Sound from only one side of Soundbar	Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the sound card or audio source. Set all Windows audio balance controls (L-R) to their midpoints. Clean and reseat the audio line-in plug. Troubleshoot the computer's sound card. Test the Soundbar using another audio source (For example: portable CD player, MP3 player).
Low Volume	Volume is too low	Clear any obstructions between the Soundbar and the user. Turn the Power/Volume knob on the Soundbar clockwise to the maximum volume setting. Set all Windows volume controls to their maximum. Increase the volume of the audio application. Test the Soundbar using another audio source (For example: portable CD player, MP3 player).